

Customer success story:

Spotlight on Precision: How Al Jazeera Finance Transformed Compliance with Eastnets

OVERVIEW

Sharper Screening, Stronger Compliance

Al Jazeera Finance, a prominent financial services provider in Qatar, sought to elevate its compliance posture in line with local and international regulatory expectations. The organization wanted to strengthen its ability to identify and manage high-risk individuals and entities, minimizing exposure to money laundering, terrorism financing, and reputational risk.

To achieve this, Al Jazeera Finance partnered with Eastnets to deploy SafeWatch Screening 5, a solution purpose-built for automated real-time and batch screening against global sanctions lists, politically exposed persons (PEPs), special interest persons (SIPs), adverse media, and internal watchlists. The implementation marked a major milestone in the company's journey toward compliance excellence and operational efficiency.

THE CHALLENGE

Turning Complexity into Clarity

Al Jazeera Finance needed a solution that could screen individuals and entities, both in real-time and in bulk, against an evolving set of global and internal lists. Their existing systems lacked the agility, accuracy, and automation to keep pace with regulatory expectations and internal risk management needs.

At stake: streamlined operations, faster decision-making, and complete regulatory alignment.

The challenge was twofold:

- Automate compliance screening without disrupting existing operations
- Reduce false positives while increasing match accuracy, enabling teams to focus on real threats rather than noise

THE SOLUTION

Smart Screening at Scale

Eastnets deployed SafeWatch Screening 5 to seamlessly integrate with Al Jazeera Finance's existing infrastructure. Built for both real-time and batch processing, the solution connected directly to global watchlist providers and the institution's internal databases to deliver fast, accurate screening outcomes.

Key capabilities included:



Advanced matching algorithms to reduce false positives and identify true matches, even with spelling or formatting variations



Automated case management, giving compliance teams real-time alert visibility, decision support, and audit-ready documentation



Flexible integration through APIs and batch processing, ensuring efficient data flows and operational continuity

Comprehensive onboarding, training, and support ensured a smooth go-live with minimal disruption.

THE RESULTS

Compliance Reimagined

The deployment delivered immediate impact across compliance and operations:

500% reduction in false positive alerts

170% decrease in false positive detections

Full compliance with global and local regulations

Faster, more accurate screening decisions

More efficient teams now focused on high-priority risks

Al Jazeera Finance now operates with enhanced confidence in its compliance framework, backed by automation, accuracy, and agility.

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Al Jazeera Finance is highly satisfied with the implementation of the screening solution, which has significantly streamlined our compliance processes. Since going live, we've seen impressive results: a 500% reduction in false positive alerts and a 170% decrease in false positive detections.

The system's advanced scanning algorithms have notably improved overall performance, balancing accuracy and speed perfectly. We were particularly impressed with the efficiency and professionalism shown during the project management and implementation phases.

The solution has not only strengthened our compliance framework but has also made our operations far more effective, enabling our teams to concentrate on priority tasks.”

— Compliance Team, Al Jazeera Finance

ABOUT EASTNETS

Eastnets is a global provider of compliance and payment solutions for the financial services sector.

Through our experience, expertise, and technology, we enable safe and secure participation in the global financial economy for over 800 financial institutions globally, including 15 of the top 50 banks and 22 of the world's central banks. For more than 40 years, we've

worked to keep the world safe and secure from financial crime. We do this by helping our partners manage risk through sanction screening, transaction monitoring, analysis, and reporting, plus industry-leading consultancy and customer support.