المصرف الليبي الخارجي
Libyan Foreign Bank

Customer success story:

Empowering Business: How LFB Gained Visibility and Control with Eastnets Messaging Warehouse

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OVERVIEW

Transparency, Efficiency, and Real-Time Insights

Libyan Foreign Bank (LFB), a leading Libyan financial institution, has been expanding its role in supporting businesses and individuals across the country. With increasing transaction volumes and regulatory expectations, the bank needed stronger tools to monitor, analyze, and report on its SWIFT traffic.

To achieve this, LFB partnered with Eastnets to implement Eastnets Messaging Warehouse (EMW), a solution designed to centralize, monitor, and analyze financial messaging data with advanced reporting and real-time insights.

THE CHALLENGE

Improving Oversight

As payment transactions grew in both volume and complexity, LFB's business and operations teams faced key challenges:

- Time-consuming manual reporting processes for management and business teams
- Difficulty extracting technical and business reports on demand
- A growing need for real-time alerts and monitoring across the bank's operations

The goal was clear: a centralized platform to provide visibility, reduce manual effort, and give management reliable, timely insights into transactional activity.

THE SOLUTION

Centralized SWIFT Traffic Monitoring with EMW

Eastnets implemented Eastnets Messaging Warehouse, enabling LFB to consolidate and analyze SWIFT traffic data in real time. The solution delivered:

- Centralized Database: SWIFT FIN, InterAct, FileAct, and events in one place, with extended retention
- Flexible Reporting: Customizable technical and business reports, generated routinely and on demand
- Advanced Search: Investigate messages using simple or complex criteria
- Traffic & Trigger Alerts: Proactive monitoring through business and technical scenarios
- Watchdog Notifications: Continuous, service-based monitoring for real-time detection of critical events, improving responsiveness within Alliance Access

THE RESULTS

Critical Adoption Across the Bank

The implementation delivered tangible results across LFB's operations:

Reporting Efficiency: 30% reduction in time spent producing technical and business reports, freeing teams for analysis.

Traffic Visibility: 60% visibility into SWIFT traffic, improving oversight and operational control.

Actionable Insights: 30% increase, allowing teams to respond proactively rather than reactively.

Incident Response: Enhanced detection and response through automated Watchdog notifications.

Stronger Governance: Real-time data for management, strengthening governance and operational efficiency.

LFB now benefits from a centralized, reliable, and efficient platform that empowers management with real-time data.

> Eastnets Messaging Warehouse has become an important tool for LFB. It allows us to extract and visualize reports easily, and the ability to monitor and analyze SWIFT traffic in real time has improved our oversight and given us greater control across the bank.
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> — Mohamed Jadidi, Libyan Foreign Bank

ABOUT EASTNETS

Eastnets is a global provider of compliance and payment solutions for the financial services sector.

Through our experience, expertise, and technology, we enable safe and secure participation in the global financial economy for over 800 financial institutions globally, including 15 of the top 50 banks and 22 of the world's central banks. For more than 40 years, we've worked to keep the world safe and secure from financial crime. We do this by helping our partners manage risk through sanction screening, transaction monitoring, analysis, and reporting, plus industry-leading consultancy and customer support.